



Dartmouth
Health

Alice Peck Day
Memorial Hospital



DONOR IMPACT REPORT

Fiscal Year 2024



From Sue Mooney



Dear friends,

I often have the privilege of talking to APD staff about why they do the work they do. I hear over and over that our people are in medicine because they want to serve, to relieve suffering, to heal, and to extend kindness.

It shows in the work we do. One patient recently told us: “An APD nurse has shown this 71-year-old man that she is very concerned about my condition. She has gone above and beyond any expectations of a nurse’s duties. ... I could tell she loved her job and was there for her patients.”

Donors like you share the same motivations as our extraordinary staff. You see the needs in our community, and your contributions help us meet those needs. Many of you, like the patients in our stories, are grateful for the compassionate care you’ve received at APD. Others are grateful to know that this wonderful hospital continues to serve our community every day.

Through your generous gifts, you become a part of APD’s culture of kindness, and you help us extend that kindness further than we could without you. Your financial support helps us attract the most talented and caring staff. It helps us treat more patients - your own neighbors, friends, and loved ones. Because of you, we have the tools to treat the whole patient, even as needs grow more complex.



In the pages of this Report on Philanthropy, you'll read about the ways in which your support has helped us to close the gap on needs: for capital improvements and equipment to help us deliver care at the highest level possible; for educational and professional development initiatives to help our staff grow and learn; for community programs to extend our care further afield; and of course, for patient healthcare. You'll also read about our transformative \$4 million strategic investment from the Jack and Dorothy Byrne Foundation, which will fund the integration of medical, social, and behavioral health services for patients with complex needs. This gift, the largest in APD's history, will allow our providers to do what they do best - care for the whole patient - in perpetuity.

This gift is due in no small part to support from donors like you who have helped us grow throughout the years. Thank you for all you do to make APD the special place that it is.

With gratitude,

Sue Mooney, MD, MS, FACOG
President and Chief Executive Officer

Looking back on 2023

2023 Press Ganey Guardian of Excellence Award for Patient Experience in the Emergency Department

2023 Healthgrades Outstanding Patient Experience Award

#3 on Newsweek's 2023 List of America's Best-In-State Hospitals for New Hampshire

Emergency Department recognized by the Always Ready for Children program offered by New Hampshire EMS for Children

Top hospital for nurse and physician communication according to Becker's Hospital Review

APD surgeon becomes the first in New England to offer new minimally-invasive procedure for carpal tunnel release

"I have always been treated, not only respectfully but greeted with a smile. I often get the same nurse, and she remembers details from my prior visits. It's especially worth noting that they are all extremely respectful and have a dynamic interest in the older patient. Ageism is quite a problem, but I've never experienced that at Alice Peck Day."

—Alice Peck Day patient

Highlights from a Year of Service, Delivered with Pride in Care and Kindness

"I was very anxious going into my surgery. Every person I interacted with helped me to stay calm and get through it. Everything went more smoothly than I could have ever hoped for. It was quick and easy, and I felt very cared for the whole time."

—Alice Peck Day patient



\$4,558,188

RAISED THROUGH
COMMUNITY PHILANTHROPY

283

MANY DONORS

2,245

INPATIENTS
DISCHARGED

2,412

INPATIENT AND
OUTPATIENT
SURGERIES

64,583

PATIENT VISITS

1,738

PROCEDURES

11,396

EMERGENCY ROOM
VISITS



Thank You for Helping Alice Peck Day Memorial Hospital to Shine

Friends and neighbors like you make an immediate and lasting difference. Whichever area you support, please know that it means a lot.

The Capital Fund

Thanks to generous donors, our patients at Alice Peck Day now have new and improved equipment and a more comfortable campus. Last year, donations allowed us to add two new beds to the medical surgical unit. If patients need to stay longer in the Emergency Department, we can now transfer them from stretchers to safer, cozier beds. This is especially important for our elderly patients. We also bought a new bladder scanner to prevent injuries in surgery patients undergoing spinal blocks for pain relief. In rehabilitation services, we now have ultrasound equipment that helps patients recover more effectively. Additionally, the Capital Fund helped us upgrade the alarm system to a new, faster system that alerts security when there is an emergency. This system ensures quick help for patients and staff in case of any urgent situation.



Workforce Education

Donations to workforce education bring positive change to Alice Peck Day and our community. For instance, full and part-time employees can get \$3,000 for tuition after completing programs that benefit our patients. Last year, 42 staff members took part, with 13 receiving support through donations. Nursing degrees are a popular choice, and others have earned credentials like master's in social work, bachelor's or master's in healthcare management, bachelor's in physical therapy, and certifications in diabetes and corrective exercise for athletic training. These achievements have a positive impact. More patients receive care from skilled staff members, leading to higher levels of care and knowledge. Alice Peck Day nurtures future leaders, and our employees gain opportunities that benefit their families and our whole community.

“

I want high school students to know there are ways to continue your education. Not everyone has the means to go to college, and Dartmouth Health and Alice Peck Day have amazing opportunities. But if you don't know those opportunities exist, like the surgical tech program, our new perioperative assistant position, or sterile processing technician (another great career), you may not find your way into the operating room. I'm forever grateful for these opportunities.”

—Tarrah Sweatt

Surgical technician, whose education was supported by APD's tuition reimbursement program



Without going into specifics as to why I saw Susan, the mental health clinician, I would like to share that it was an incredibly positive experience. I was honestly close to leaving my job at APD due to the nature of my trauma and what my job here involves. Three sessions with Susan, and I can't even begin to describe how different I feel now. I feel like I am "cured." I wish I had known about this sooner, so that I wasn't suffering in silence for so long. I am so grateful to APD for offering and covering this service for me because it was so beneficial.

I think that anyone open to working with Susan will quickly see the value of this therapy. After each visit with Susan, I felt like I was making improvements. It was as simple as I went in with a problem, and it was "fixed." Now I don't feel like I am just surviving. It was certainly something that I needed, and I will always be grateful for it."

—Alice Peck Day Memorial
Hospital Employee

Community and Patient Health

Social and environmental factors can significantly impact a person's well-being. This is true everywhere, but particularly in rural areas such as the Upper Valley. Many individuals in our community experience isolation, financial challenges, food and housing insecurity, limited access to transportation, and unsafe living conditions.

Donors who support community and patient health play a crucial role in addressing these issues. Thanks to their generosity, Alice Peck Day is better equipped to tackle these challenges and make a meaningful difference when it matters most.

All adult primary care patients undergo a screening for social and environmental factors at least once a year. In the past two years, referrals resulting from these screenings have doubled. Through philanthropic support, we can meet the increasing needs of our community. For instance, patients in need receive food assistance after visiting primary care, undergoing medical procedures, visiting the Emergency Department, or Women's Health services.

President's Fund

Taking care of Alice Peck Day's employees, our "First Community," is crucial to our mission. That's why this year, we utilized the President's Fund to prioritize their needs.

A three-month trial brought a mental health specialist to the hospital to assist employees navigating stressful or traumatic situations. In collaboration with Lebanon's Trivium Integrative Mental Health, the program provided group sessions and individual therapies that have been shown to help process difficult thoughts and emotions. The initiative aimed to reduce the stigma surrounding mental health care and offer employees access to long-term support.

Participants shared that the program lessened their distress, with some mentioning it helped them remain in their jobs. Due to the positive outcomes of the trial, Alice Peck Day is exploring ways to sustain this important initiative.



Landmark Gift Helps Patients Get Holistic Care

For decades, Dorothy Byrne and her late husband Jack have provided steadfast, generous support to Alice Peck Day Memorial Hospital. The impact of their consistent, unrestricted giving is felt in countless ways, big and small. It matters deeply to the people who rely on this hospital, as well as those who work here.

Now, the Jack and Dorothy Byrne Foundation has made a transformative \$4 million investment in an endowed fund that will strengthen critical patient care initiatives and support healthcare providers in their ongoing delivery of compassionate care.

The gift will fund the integration of medical, social, and behavioral health services for patients with complex needs. By embedding social workers, recovery specialists, geriatricians, and behavioral health providers alongside primary care physicians, Alice Peck Day can deliver more holistic care that addresses patients' full medical, social, and psychological needs.

Primary care serves as a linchpin for community health. Rural, underserved populations face unique challenges. In recent years, our clinicians have noticed a rising number of patients grappling with mental and behavioral health challenges that require a significantly higher level of care.

The foundation's strategic investment strengthens Alice Peck Day's primary care services by supporting the hospital's integrated care model and acknowledging the amount of attention, training, and expertise that clinicians need to address those challenges. Such an approach aims to provide Alice Peck Day's primary care patients with more comprehensive and coordinated healthcare—and to do so in perpetuity.

The impact of this philanthropy extends beyond patient care, helping to ease stress and burnout for primary care providers within the Alice Peck Day community. These providers frequently work beyond the scope of medicine to ensure their patients, regardless of circumstance, can lead as healthy lives as possible.



This generous gift is critically important to our patients and to the health of our community. It will allow us to provide comprehensive, compassionate care to some of our most vulnerable patients.”

—Sue E. Mooney, MD,
MS, FACOG
President and CEO



In recent years, our hospital has identified the need for an integrated team trained in social work and behavioral health to address the challenges patients face and administer critical support to overextended primary care providers. This endowment ensures the long-term sustainability of this vital program, which existed previously but lacked the resources for longevity.

“Working with someone who requires a higher level of care and diagnosis, primary care providers can bring in a behavioral health clinician and focus on the things we’re trained to do,” said Annika M. Brown, MD, medical director of Alice Peck Day. “We can leave interactions feeling more satisfied and hand off to really competent colleagues.”

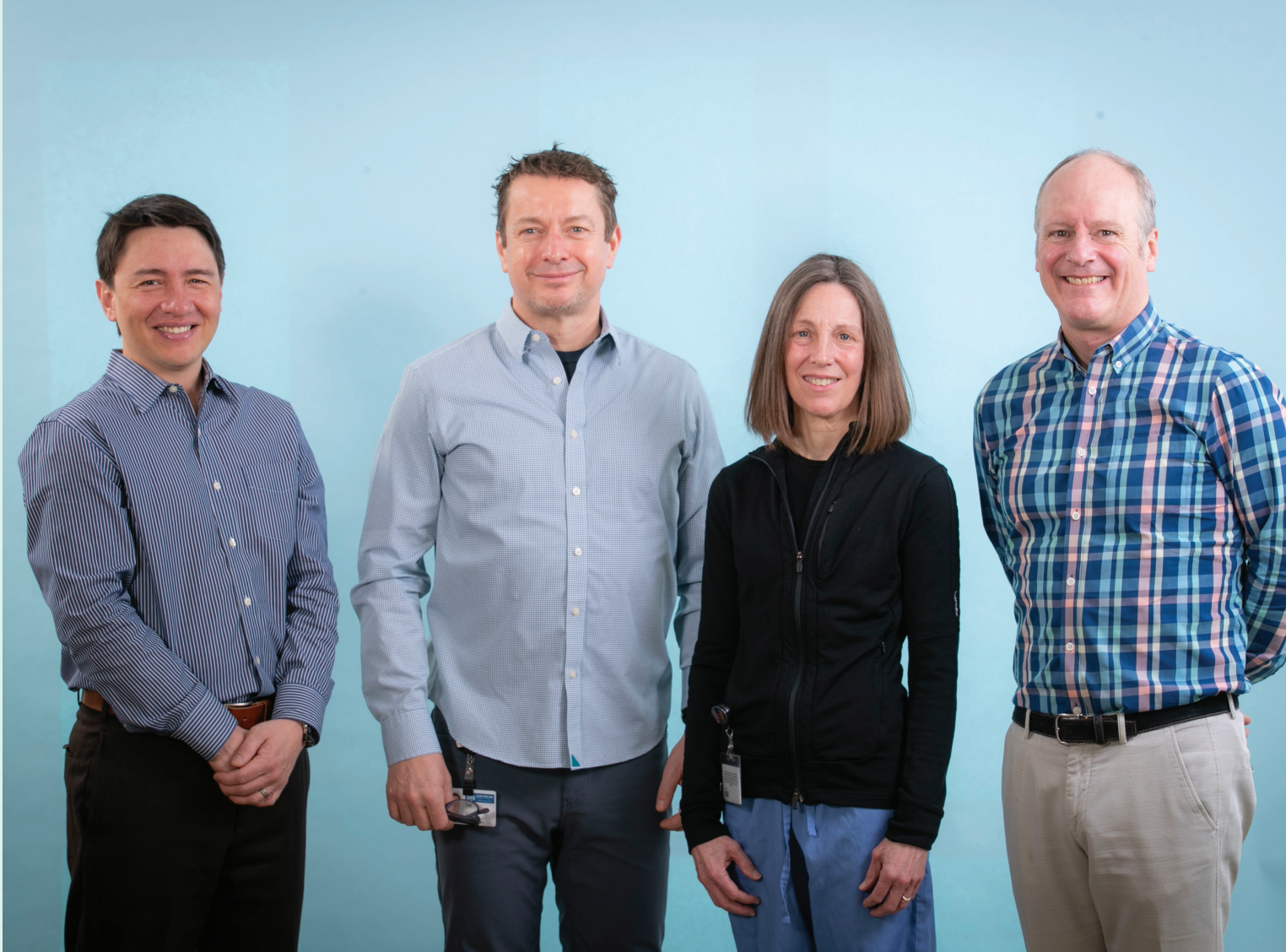
We are all deeply grateful to The Jack and Dorothy Byrne Foundation—for being a champion of patients and providers in our region, and for their resolute commitment to enhancing our community’s access to comprehensive, integrated, and personalized patient care.

“

The support of behavioral health clinicians has been incredible for our doctors. They’re trained experts and specialists in their field, and primary care providers know medicine. So, we can all do what we do best, which helps us serve the patient’s medical needs by also meeting their social and psychological needs—in real-time. We benefit and patients benefit. It’s pure magic.”

—Annika M. Brown, MD

*Medical Director
Alice Peck Day*



Thank you

The basic understanding of the value of helping someone else is the truest essence of philanthropy.

Philanthropy can come in many forms – from being a committed monetary donor to volunteering in your spare time to engaging in projects that align with your passions.

It is something built in each one of us.

Philanthropy is vital to helping APD continue our mission of building a healthier community, one connection at a time. Your support means that APD will be accessible to all, proactive to prevent illnesses and injury, and able to provide excellent, personalized medical care in a cost-effective setting. APD is where neighbors take care of neighbors.

We believe in being a community hospital and, to put it quite simply, we couldn't do it without you—our philanthropists.

Anonymous (8)
Individuals

A

Pamela Abrahamson and
Lee R. Abrahamson
Richard A. Ackerson and
Margaret F. Ackerson
Clayton R. Adams and
Elizabeth L. Adams
Mr. and Mrs. James R. Adler
Terri L. Allen
Joel Allen
Ginia Allison
Susan W. Almy
Edythe M. Anderson and
Jay H. Anderson
Harold Armstrong and
Audrey M. Armstrong
Patricia Armstrong and
Frederick Perkins
Peter Hoyle Armstrong

B

Lola F. Baldwin and
Charles E. Baldwin
Jenny H. Barba
Reginald E. Barney and
Eleanor M. Barney
The Barrette Family Fund
Marilyn J. Bassett
Mark Beaulieu
David A. Beck and
Catriona Beck
Ruthie M. Bedor
Susan M. Beetle
John D. Benjamin and
Margaret B. Willey
Iris M. Berezin
James T. Berrier and
Janet T. Berrier
Ralph C. Bishop and
Joan L. Bishop
James K. Bonney and
Leeli Bonney
Donna L. Bowers
Betsy Bowse
Philip S. Breuleux and
Mary E. Breuleux
Barbara H. Brown
Kristin M. Brown and
Stuart T. Close
Inge J. Brown
Doris Brown
Judson D. Burnham and
Carol Burnham
Dorothy A. Burton
Dorothy Byrne

C

Austin B. Chinn
David and Ann Cioffi
Ben and Moira Clark
Eleanor D. Coffey
David L. Cole and
Sally D. Cole
Wendy Cole
Phillip B. Collins and
Jeanny Collins
Joyce Corbin and
Russell Corbin
Thomas Cormen
Louis L. Cornell
Anne L. Cragin
Leann Cushman

D

Melissa Dalton
Andrew Daubenspeck
Hilary R. Davis
Jane and Jack DeGange
John J. Delouchrey and
Eileen M. Delouchrey
William J. Demers and
Katherine J. Demers
Mary Ann Haagen and
Charles Dupuy, Jr.
Mr. and Mrs. Julian A. Devlin
Stephen M. Dickey and
Eleanor Dickey
Estate of Closey F. Dickey
Mr. and Mrs. Peter D. Diebold
David G. Dixon
Paul F. Doscher and
Margo T. Doscher
Margaret L. Drinker and
Philip A. Drinker
Richard J. Driscoll
David F. Duncan and
Robin A. Duncan
Paul Dunne and
Krista A. Dunne
Gerard I. Duprat and
Francoise M. Dion

E

Ralph E. Easton and
Lea O. Easton
Sue C. Etkind and
Paul H. Etkind
Priscilla P. Eusden and
Ray A. Eusden

F

Jane Fant
Sheila L. Feyrer and
James D. Feyrer
George E. Flather

Kathleen M. Ford and
Merle G. Ford
Merle G. Ford
Michael Foxall and
Elise Foxall
George and Susan Fraser
Robert G. Freitas and
Jean A. Freitas

G

Gail D. Gagnon and
Arthur G. Gagnon
Ernest H. Gallant and
Lorania E. Graves
Bruce S. Garland and
Ann H. Garland
Bruce M. Genereaux
Cadence A. Genereaux
Laura L. Gillespie
Peter T. Glenshaw and
Elizabeth D. Glenshaw
Roger P. Goldenberg
James F. Graham and
Cybele M. Merrick
David N. Grant and
Nancy B. Grant
Laura M. Greer and
Erich Osterberg
Clark and Happy Griffiths
Theresa A. Grigsby
Robert W. Gronauer and
Devora T. Gronauer

H

Elizabeth Haartz and
Walter E. Davis
Lucinda M. Hall
Mark R. Hardy and
Susan P. Hardy
John G. Harp and
Donna B. Harp
Mary E. Harrington and
Charles M. Harrington
Mr. and Mrs. Michael R.
Harris
Bill and Jill Hatch
Jo A. Hatstat
Dorothy Behlen Heinrichs
and Jay A. Heinrichs
Arthur Holcombe and
Susan Holcombe
Mr. and Mrs. Romer Holleran
Katherine K. Holt and
Hamilton B. Holt
John Houde and
Jennifer Rybeck
Florence E. Houde
Sonja S. Hurley

J

Bruce R. James and
Anne P. James
Richard S. Jennings and
Elizabeth P. Hanlon
Susan B. Jennings and
Harley Clark
David G. Johnson and
Marilyn O. Johnson
Mr. and Mrs. Stuart R.
Johnson

K

Karen G. Kayen and
Terry D. Boone
Francis E. Kennedy and
Pattrawadi Kennedy
Susan J. Kennedy
Edward T. Kerrigan and
Mary Lynn Kerrigan
Austin Kovacs and
Betty Kovacs
Ms. Madeleine Kremzner
and Mr. Tyler Brown

L

Raymond A. Lagasse and
Maree A. Lagasse
Bonnie I. Lambert and
Earl E. Smith
Gregory W. Lange and
Heidi K. Lange
Sydney W. Lea and
Robin Barone
Claude L. Lemoi
Stanley J. Linkovich and
Linkovich
David Loebel and
Jane Cawthorn
Michael F. Long
Daniel S. Longnecker, MD
Joachim D. Lorenz
Mr. and Mrs. Douglas M.
Loudon
Nancy C. Luebbert
Michael T. Lynch and
Lindley Shutz

M

Grant and Anne MacEwan
Jean B. Mallary and
Richard W. Mallary
Katie and John Manchester
Ernest and Sally Mas
Peter Mason and
Laurie Harding
Ruth Mayer and
Peter W. Blodgett
H Sloane Mayor

Robert C. McAdoo and
Phyllis B. McAdoo
Carmen T. McCampbell
Timothy J. McCosker and
Phebe P. McCosker
Fiona M. McElwain and
Robert R. McElwain
John D. McEwan
Peter McLaughlin
Jane Kitchel McLaughlin
Abagayle M. McMahon
Mark A. McPeck and
Gail A. McPeck
Mark Melendy
Catherine Meno
Sayre B. Merritt and
Esther T. Merritt
Charlotte S. Metcalf
Dana L. Michalovic and
Alfred J. Michalovic
Marie S. Miller
Carol L. Miller
David H. Millstone and
Shelia W. Moran
Susan E. Mooney
Christopher D. Moore and
Anna M. Adachi-Mejia
Robert J. Moran
Charles M. Moses and
Irene M. Moses
William N. Murphy and
Karen O. Murphy
Robert Murphy
Miles and Patrice Mushlin

N

Amy and Henry Nachman
Dr. and Ms. Christopher E.
Naimie
David Nelson and
Heidi Nelson
Sandra Noordsy and
Donald D. Noordsy
Peter T. Novick and
Pamela L. Novick
Marjorie M. Nutt and
Robert H. Nutt

O

Samuel J. Ogden and
Carly G. Ogden
Ann I. Ohaus and
John C. Ohaus
Hildegard Z. Ojibway and
Nathan B. Duthu

Susan L. Oldfield
Jean N. O'Neil and
James J. O'Neil
Joyce M. Ordinetz and
Tony Ordinetz

P

Chelsea Paige
Jonathan R. Paul
Beverly S. Payne and
David B. Payne
Barbara and Henry Payson
Lindamae Peck
Mark B. Perkins and
Michele A. Perkins
A. Thomas Perry and
Barbara Perry
Susan and Jay Pierson
Denis Pinkernell and
Nancy Pinkernell
Elizabeth R. Plante and
Raymond J. Plante
E. Steven E. Plumley and
Jane H. Plumley

R

Joan Rachlin and Seymour
N. Small
Megan Rae and Rex Brown
Mr. and Mrs. Edward L.
Redpath
Carol Reed and
Richard F. Reed
Gordon and Patricia
Richardson
Frederic A. Riehl and
Alice B. Riehl
Brenan S. Riehl and
Shari L. Riehl
Ruth D. Riess and
Erich Riess
Melissa D. Robb
Todd P. Roberts
Barbara D. Roby and
David M. Roby
Scott W. Rodi and
Emily P. Dentzer
Keith C. Rogerson and
Roanne Rogerson
Karen A. Rovick and
John B. Rovick
Alex B. Rozek
Alan A. Rozycki
Jeremy B. Rutter and
Sarah H. Rutter

S

Jean L. Sawyer
George B. Schaller and
Kay M. Schaller
Jill and John Schiffman
Jennifer S. Schiffman and
Mark L. Schiffman
Robert C. Schultz and
Phyllis R. Schultz
Sarah T. Schwaegler and
Bruce M. Schwaegler
Andrew G. Searle
Raymond W. Sears and
Audrey E. Sears
Anne S. Segal and
Bernard Segal
Howard C. Shaffer and
Mariann Poyer Shaffer
Thomas Shemanske
Karen E. Shepard and
Gary R. Shepard
Jessie Shepard
Paul L. Shykula and
Susan S. Shykula
William R. Hively and
Helen D. Skeist
Douglas A. Smith and
Meredith C. Smith
Barbara G. Smith and
Robert J. Smith
Dr. Barry D. Smith
Lydia S. Spitzer
Gerald F. Spring and
Jean P. Spring
Peter S. Stanley
Ed and Amy Stansfield
Margot D. Stephens and
John G. Stephens
Eleanor B. Stephenson and
John H. Stephenson
Dr. and Mrs. James C. Strickler
Mr. and Mrs. E. Clinton Swift
Phillip R. Swords and
M. C. Swords

T

Courtney G. Tanner and
Michael Tanner
Jean E. Ten Haken and
Tom J. Ten Haken
Vijay M. Thadani
Mary E. Thibideau and
Karl Thibideau
Cynthia S. Thompson and
Douglas F. Thompson

Ivan M. Tomek and
Sheri J. Hancock-Tomek
Cherrie L. Torrey and
Norman P. Torrey
C. Harrison Trumbull and
Margaret S. Trumbull

U

Nancy C. Ulf and
Marshall H. Ulf

V

Mr. and Mrs. Carroll T.
VanHooser
Beth and Robert Vessichio

W

Richard D. Waddell
Paul D. Waehler and
Lynn Waehler
Todd S. Wagner and
Robin M. Wagner
Mark Walker and
Diane Walker
Arlene Wallett
Clyde Watson and
Denis Devlin
Mr. and Mrs. Donald E.
Watson
Cheryl J. Watson and
Wayne K. Watson
Richard J. Weiss
Charles J. Wheelan and
Leah J. Wheelan
Phil and Donna Wheeler
Laura Jean Whitcomb
Dr. Douglas Williamson and
Leslie Williamson
Debra L. Williamson
F. Thomas Wilson and
Joan B. Wilson
Margaret M. Wilson and
Martel D. Wilson
Joanne H. Wise and
Douglas Wise
Beth M. Wood and Ross
Wood
Charles Woolley and
Nancy N. Woolley
Nancy G. Wright

Y

Arthur and Jeanne Young
Sharon H. Young

*All donors listed gave a gift of any amount in Fiscal Year 2024 (July 1, 2023 - June 30, 2024).
If we have omitted, misspelled, or incorrectly listed a name, please accept our sincere apologies and
notify Melissa Dalton, Director of Development, at (603) 308-0068 or email DaltonM@apdmh.org*

Organizations

Richard J. Driscoll, Consulting Engineer
227 Mechanic Street Properties, LLC
Hannaford Supermarket
Hannaford Community Bag Program
Plumley Family Revocable Trust
Geokon, Inc.
Doris Buffett Legacy Foundation
New Hampshire Charitable Foundation
Barrette Family Fund
NH State Assoc. of Emblem Clubs
Vermont Community Foundation
The Payne Family Foundation
Lebanon Emblem Club #358

Planned Giving

Patricia B. Brown
Lane Dwinell
John A. Fayerweather
Conrad F. Frey
Edward M. Fulton
Gay H. Gahagan
Austin Kovacs
Michelle Marceau
James B. Sellers
Maude E. Williams

Volunteers

Ann Berry
Sugar Genereaux
Dan Moriarty
Hetty Thomae
Clementine Winny
Charlie Wheeland

Board of Trustees

Officers

Marisa D. Devlin
Chair
Charles Wheelan, PhD, MPA
Vice Chair
Clayton R. Adams, MBA
Treasurer
Jennifer S. Schiffman, MPH
Secretary

Trustees Ex-Officio

Susan E. Mooney, MD, MS, FACOG
President & CEO
Michael T. Lynch, MD, MBA
CMO
Laura Greer, MD
Medical Staff President
Laura Gillespie, MS
Lifecare Board Chair

Trustees

Anna Adachi-Mejia, PhD, CPCC
Chelsea Paige
Christopher Hubble, MD
Courtney Tanner, JD, MSW
Cybele M. Merrick, MA, MS
David Duncan
Gerard Duprat, Jr., MD, FRCPC
Greg Lange, MS
H. Sloane Mayor, AIA, NCARB
Jenny H. Barba, MBA, MHSA
Patrick F. Jordan III, MBA
Scott W. Rodi, MD, MPH, FACEP

APD Leadership

Susan Mooney, MD, MS, FACOG
President and Chief Executive Officer
Michael Lynch, MD, MBA
Chief Medical Officer
Jean Ten Haken, MSN, RN, CENP
Chief Operating Officer
Paula Seaman, MSN, DA, RN, CENP
Chief Nursing Officer
Todd Roberts, MBA
Chief Financial Officer
Maryann Caron, MPH
Vice President of Outpatient Provider Services
David Watts, SHRM-SCP
Senior Director of Human Resources



**ALICE PICK DAY
MEMORIAL HOSPITAL**

10 Alice Peck Day Drive
Lebanon, NH 03766
(603) 448-3121 | AlicePeckDay.org